

# VOLUSIA COUNTY FIRE SERVICES



## ANNUAL ACTIVITY REPORT 2009

PREPARED BY:  
RECORDS MANAGEMENT SECTION  
MANAGEMENT SERVICES TEAM

# TYPE OF ALARM REPORT BY STATION CALENDAR YEAR 2009

STATION	FIRE	Medical ALS	Medical BLS	TOTALS
Halifax (11)	554	688	957	2,199
Halifax (12)	222	190	313	725
Halifax (13)	254	227	400	881
North Peninsula (14)	162	443	574	1,179
Tiger Bay (15)	153	288	411	852
DBI Airport (17)	166	0	51	217
Rima Ridge (18)	61	34	40	135
<b>QUAD 1 TOTALS</b>	<b>1,572</b>	<b>1,870</b>	<b>2,746</b>	<b>6,188</b>
South Beach (21)	191	87	142	420
Oak Hill (22)	199	210	230	639
Turnbull (23)	300	350	644	1,294
<b>QUAD 2 TOTALS</b>	<b>690</b>	<b>647</b>	<b>1,016</b>	<b>2,353</b>
Spring Lakes (31)	167	332	343	842
Spring Lakes (32)	325	74	482	881
DeBary (33)	296	361	558	1,215
Indian Mound (34)	109	160	200	469
Lake Helen (35)	194	251	312	757
Osteen (36)	165	168	201	534
Lake Harney (37)	23	2	14	39
<b>QUAD 3 TOTALS</b>	<b>1,279</b>	<b>1,348</b>	<b>2,110</b>	<b>4,737</b>
DeLeon Springs (41)	166	36	352	554
Kepler Ridge (42)	282	186	266	734
Seville (43)	46	21	72	139
Pierson (44)	134	204	138	476
St. Johns (45)	170	204	246	620
Glenwood (46)	239	61	782	1,082
<b>QUAD 4 TOTALS</b>	<b>1,037</b>	<b>712</b>	<b>1,856</b>	<b>3,605</b>
Air <i>(Included in error)</i>	0	1	0	1
Fire Police	57	0	3	60
Fire Walker Team	17	0	0	17
Outside Agency	11	2	11	24
<b>Non Station Specific</b>	<b>85</b>	<b>3</b>	<b>14</b>	<b>102</b>
<b>COUNTY TOTALS</b>	<b>4,663</b>	<b>4,580</b>	<b>7,742</b>	<b>16,985</b>

# Volusia County Fire Services

## Monthly Incident Counts By Station

Alarm Date Between {01/01/2009} And {12/31/2009}

Station #	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Percent
11	212	186	210	181	209	156	159	170	173	183	179	181	2199	12.94%
12	79	69	82	65	76	47	56	53	43	54	40	61	725	4.26%
13	72	62	84	73	89	53	77	84	62	84	67	74	881	5.18%
14	101	89	108	94	109	105	110	87	92	99	85	100	1179	6.94%
15	66	63	82	65	82	61	49	75	90	88	65	66	852	5.01%
17	12	21	22	12	23	19	29	18	14	22	15	10	217	1.27%
18	8	9	23	9	16	9	15	4	8	10	9	15	135	0.79%
21	24	35	59	47	36	43	41	36	28	25	25	21	420	2.47%
22	53	52	74	68	59	55	55	45	42	32	46	58	639	3.76%
23	114	109	121	113	120	108	120	105	84	96	106	98	1294	7.61%
31	81	90	63	55	61	60	60	69	72	64	68	99	842	4.95%
32	97	87	80	71	88	62	68	61	63	67	68	69	881	5.18%
33	109	102	137	122	132	122	116	130	107	120	18	0	1215	7.15%
34	26	35	40	43	49	45	34	48	35	40	43	31	469	2.76%
35	68	55	77	66	70	57	59	54	45	65	76	65	757	4.45%
36	45	54	50	45	58	34	45	45	49	34	43	32	534	3.14%
37	6	3	3	2	9	1	1	2	1	3	3	5	39	0.22%
41	47	55	48	47	45	43	45	43	31	49	52	49	554	3.26%
42	45	90	77	58	48	50	61	61	61	62	64	57	734	4.32%
43	6	9	13	16	15	10	14	18	9	12	10	7	139	0.81%
44	32	37	57	47	51	51	34	27	32	37	32	39	476	2.80%
45	55	51	46	56	62	59	41	64	39	46	52	49	620	3.65%
46	98	71	112	97	109	95	79	84	87	88	75	87	1082	6.37%
AIR	0	0	0	1	0	0	0	0	0	0	0	0	1	0.00%
FPE	3	1	5	2	7	2	2	3	3	0	6	4	38	0.22%
FPW	3	1	3	2	0	2	4	3	1	1	1	1	22	0.12%
FWT	0	0	11	4	2	0	0	0	0	0	0	0	17	0.10%
OA	1	4	6	2	1	1	1	4	1	1	0	2	24	0.14%

Total Runs by Month					
Jan	1463	Feb	1440	Mar	1693
Apr	1463	May	1626	Jun	1350
Jul	1375	Aug	1393	Sep	1272
Oct	1382	Nov	1248	Dec	1280

**Grand Total Runs: 16985**

**Volusia County Fire Services**  
**Incident Type Report (Summary)**

**Alarm Date Between {01/01/2009} And {12/31/2009}**

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
<b>1 Fire</b>				
100 Fire, Other	43	0.25%	\$3,975	0.04%
111 Building fire	120	0.70%	\$6,931,132	76.94%
112 Fires in structure other than in a building	9	0.05%	\$22,125	0.24%
113 Cooking fire, confined to container	30	0.17%	\$2,520	0.02%
114 Chimney or flue fire, confined to chimney	4	0.02%	\$5,502	0.06%
117 Commercial Compactor fire, confined to	1	0.00%	\$0	0.00%
118 Trash or rubbish fire, contained	6	0.03%	\$0	0.00%
121 Fire in mobile home used as fixed residence	1	0.00%	\$10,500	0.11%
122 Fire in motor home, camper, recreational	1	0.00%	\$12,500	0.13%
123 Fire in portable building, fixed location	1	0.00%	\$500	0.00%
130 Mobile property (vehicle) fire, Other	21	0.12%	\$330,750	3.67%
131 Passenger vehicle fire	94	0.55%	\$747,103	8.29%
132 Road freight or transport vehicle fire	11	0.06%	\$354,251	3.93%
134 Water vehicle fire	4	0.02%	\$18,500	0.20%
135 Aircraft fire	1	0.00%	\$1,000	0.01%
137 Camper or recreational vehicle (RV) fire	9	0.05%	\$407,600	4.52%
138 Off-road vehicle or heavy equipment fire	2	0.01%	\$5,500	0.06%
140 Natural vegetation fire, Other	24	0.14%	\$0	0.00%
141 Forest, woods or wildland fire	88	0.51%	\$24,000	0.26%
142 Brush or brush-and-grass mixture fire	87	0.51%	\$0	0.00%
143 Grass fire	49	0.28%	\$0	0.00%
150 Outside rubbish fire, Other	117	0.68%	\$0	0.00%
151 Outside rubbish, trash or waste fire	132	0.77%	\$0	0.00%
152 Garbage dump or sanitary landfill fire	3	0.01%	\$0	0.00%
153 Construction or demolition landfill fire	4	0.02%	\$0	0.00%
154 Dumpster or other outside trash receptacle	7	0.04%	\$0	0.00%
160 Special outside fire, Other	23	0.13%	\$150	0.00%
161 Outside storage fire	1	0.00%	\$0	0.00%
162 Outside equipment fire	5	0.02%	\$8,051	0.08%
	<b>898</b>	<b>5.28%</b>	<b>\$8,885,659</b>	<b>98.63%</b>
<b>2 Overpressure Rupture, Explosion, Overheat(no fire)</b>				
200 Overpressure rupture, explosion, overhear	6	0.03%	\$0	0.00%
220 Overpressure rupture from air or gas, Other	1	0.00%	\$0	0.00%
240 Explosion (no fire), Other	2	0.01%	\$0	0.00%
251 Excessive heat, scorch burns with no	4	0.02%	\$0	0.00%
	<b>13</b>	<b>0.07%</b>	<b>\$0</b>	<b>0.00%</b>
<b>3 Rescue &amp; Emergency Medical Service Incident</b>				
300 Rescue, EMS incident, other	1,643	9.67%	\$0	0.00%
311 Medical assist, assist EMS crew	643	3.78%	\$0	0.00%
321 EMS call, excluding vehicle accident with	6,545	38.53%	\$0	0.00%
322 Motor vehicle accident with injuries	678	3.99%	\$3,000	0.03%

## Volusia County Fire Services

### Incident Type Report (Summary)

Alarm Date Between {01/01/2009} And {12/31/2009}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
<b>3 Rescue &amp; Emergency Medical Service Incident</b>				
3221 Motorcycle accident with injuries	153	0.90%	\$0	0.00%
3222 Aircraft Down w/ Injuries	3	0.01%	\$3,500	0.03%
323 Motor vehicle/pedestrian accident (MV Ped)	70	0.41%	\$0	0.00%
324 Motor Vehicle Accident with no injuries	754	4.43%	\$85,000	0.94%
331 Lock-in (if lock out , use 511 )	13	0.07%	\$0	0.00%
350 Extrication, rescue, Other	7	0.04%	\$0	0.00%
352 Extrication of victim(s) from vehicle	24	0.14%	\$0	0.00%
353 Removal of victim(s) from stalled elevator	25	0.14%	\$0	0.00%
357 Extrication of victim(s) from machinery	1	0.00%	\$0	0.00%
360 Water & ice-related rescue, other	1	0.00%	\$0	0.00%
361 Swimming/recreational water areas rescue	1	0.00%	\$0	0.00%
381 Rescue or EMS standby	59	0.34%	\$0	0.00%
	<b>*,***</b>	<b>62.52%</b>	<b>\$91,500</b>	<b>1.01%</b>
<b>4 Hazardous Condition (No Fire)</b>				
400 Hazardous condition, Other	187	1.10%	\$0	0.00%
4001 Hazardous condition, Fuel Truck Escort	3	0.01%	\$0	0.00%
410 Combustible/flammable gas/liquid condition,	6	0.03%	\$0	0.00%
411 Gasoline or other flammable liquid spill	28	0.16%	\$0	0.00%
412 Gas leak (natural gas or LPG)	20	0.11%	\$0	0.00%
413 Oil or other combustible liquid spill	8	0.04%	\$0	0.00%
420 Toxic condition, Other	1	0.00%	\$0	0.00%
421 Chemical hazard (no spill or leak)	1	0.00%	\$0	0.00%
422 Chemical spill or leak	6	0.03%	\$0	0.00%
423 Refrigeration leak	1	0.00%	\$0	0.00%
424 Carbon monoxide incident	2	0.01%	\$0	0.00%
440 Electrical wiring/equipment problem, Other	48	0.28%	\$1,200	0.01%
441 Heat from short circuit (wiring),	7	0.04%	\$1,000	0.01%
442 Overheated motor	15	0.08%	\$100	0.00%
443 Breakdown of light ballast	2	0.01%	\$0	0.00%
444 Power line down	193	1.13%	\$0	0.00%
445 Arcing, shorted electrical equipment	40	0.23%	\$0	0.00%
451 Biological hazard, confirmed or suspected	2	0.01%	\$0	0.00%
460 Accident, potential accident, Other	14	0.08%	\$10,000	0.11%
461 Building or structure weakened or collapsed	3	0.01%	\$0	0.00%
462 Aircraft standby	4	0.02%	\$0	0.00%
4621 General Aviation Alert 1	37	0.21%	\$0	0.00%
4622 General Aviation Alert 2	86	0.50%	\$0	0.00%
4623 General Aviation Alert 3	2	0.01%	\$0	0.00%
4624 Air Carrier Alert 1	1	0.00%	\$0	0.00%
4625 Air Carrier Alert 2	1	0.00%	\$0	0.00%
463 Vehicle accident, general cleanup	30	0.17%	\$0	0.00%
471 Explosive, bomb removal (for bomb scare,	2	0.01%	\$0	0.00%
480 Attempted burning, illegal action, Other	22	0.12%	\$0	0.00%

**Volusia County Fire Services**

**Incident Type Report (Summary)**

**Alarm Date Between {01/01/2009} And {12/31/2009}**

<b>Incident Type</b>	<b>Count</b>	<b>Pct of Incidents</b>	<b>Total Est Loss</b>	<b>Pct of Losses</b>
<b>4 Hazardous Condition (No Fire)</b>				
482 Threat to burn	1	0.00%	\$0	0.00%
	<b>773</b>	<b>4.55%</b>	<b>\$12,300</b>	<b>0.13%</b>
<b>5 Service Call</b>				
500 Service Call, other	40	0.23%	\$0	0.00%
5001 Mop-Up, Line Patrol	48	0.28%	\$0	0.00%
510 Person in distress, Other	75	0.44%	\$0	0.00%
511 Lock-out	22	0.12%	\$0	0.00%
520 Water problem, Other	9	0.05%	\$0	0.00%
522 Water or steam leak	8	0.04%	\$0	0.00%
531 Smoke or odor removal	37	0.21%	\$5,750	0.06%
540 Animal problem, Other	4	0.02%	\$0	0.00%
541 Animal problem	4	0.02%	\$0	0.00%
542 Animal rescue	1	0.00%	\$0	0.00%
550 Public service assistance, Other	37	0.21%	\$0	0.00%
551 Assist police or other governmental agency	98	0.57%	\$1,000	0.01%
552 Police matter	27	0.15%	\$0	0.00%
553 Public service	10	0.05%	\$0	0.00%
554 Assist invalid	330	1.94%	\$0	0.00%
555 Defective elevator, no occupants	2	0.01%	\$0	0.00%
561 Unauthorized burning	194	1.14%	\$0	0.00%
571 Cover assignment, standby, moveup	2	0.01%	\$0	0.00%
	<b>948</b>	<b>5.58%</b>	<b>\$6,750</b>	<b>0.07%</b>
<b>6 Good Intent Call</b>				
6001 Good intent call (Non EMS related)	528	3.10%	\$2,000	0.02%
6002 Good intent call (EMS related)	348	2.04%	\$0	0.00%
611 Dispatched & cancelled en route	3	0.01%	\$0	0.00%
6113 Cancelled en route (EMS Call)	735	4.32%	\$0	0.00%
6114 Cancelled en route (MVC)	469	2.76%	\$0	0.00%
6115 Cancelled en route (Structure Fire)	88	0.51%	\$0	0.00%
6116 Cancelled en route (Car Fire)	42	0.24%	\$0	0.00%
6117 Cancelled en route (Brush Fire)	43	0.25%	\$0	0.00%
6118 Cancelled en route (Fire Alarm)	150	0.88%	\$0	0.00%
6119 Cancelled en route (Other - not listed)	118	0.69%	\$0	0.00%
6211 Wrong location (Non EMS related)	6	0.03%	\$0	0.00%
6212 Wrong location (EMS related)	23	0.13%	\$0	0.00%
6221 No Incident found at dispatch address (Non	149	0.87%	\$0	0.00%
6222 No Incident found at dispatch address (EMS	157	0.92%	\$0	0.00%
631 Authorized controlled burning	55	0.32%	\$0	0.00%
632 Prescribed fire	14	0.08%	\$0	0.00%
650 Steam, Other gas mistaken for smoke, Other	4	0.02%	\$0	0.00%
651 Smoke scare, odor of smoke	74	0.43%	\$0	0.00%

**Volusia County Fire Services**

**Incident Type Report (Summary)**

**Alarm Date Between {01/01/2009} And {12/31/2009}**

<b>Incident Type</b>	<b>Count</b>	<b>Pct of Incidents</b>	<b>Total Est Loss</b>	<b>Pct of Losses</b>
<b>6 Good Intent Call</b>				
652 Steam, vapor, fog or dust thought to be	11	0.06%	\$0	0.00%
653 Smoke from barbecue, tar kettle	4	0.02%	\$0	0.00%
661 EMS call, party transported by non-fire	4	0.02%	\$0	0.00%
671 HazMat release investigation w/no HazMat	4	0.02%	\$0	0.00%
	<b>3,029</b>	<b>17.83%</b>	<b>\$2,000</b>	<b>0.02%</b>
<b>7 False Alarm &amp; False Call</b>				
700 False alarm or false call, Other	281	1.65%	\$0	0.00%
710 Malicious, mischievous false call, Other	4	0.02%	\$0	0.00%
711 Municipal alarm system, malicious false	3	0.01%	\$0	0.00%
712 Direct tie to FD, malicious false alarm	1	0.00%	\$0	0.00%
713 Telephone, malicious false alarm	3	0.01%	\$0	0.00%
714 Central station, malicious false alarm	3	0.01%	\$0	0.00%
715 Local alarm system, malicious false alarm	2	0.01%	\$0	0.00%
721 Bomb scare - no bomb	2	0.01%	\$0	0.00%
730 System malfunction, Other	35	0.20%	\$0	0.00%
733 Smoke detector activation due to	35	0.20%	\$0	0.00%
734 Heat detector activation due to malfunction	4	0.02%	\$0	0.00%
735 Alarm system sounded due to malfunction	46	0.27%	\$0	0.00%
740 Unintentional transmission of alarm, Other	26	0.15%	\$0	0.00%
741 Sprinkler activation, no fire -	3	0.01%	\$0	0.00%
743 Smoke detector activation, no fire -	75	0.44%	\$0	0.00%
744 Detector activation, no fire -	25	0.14%	\$0	0.00%
745 Alarm system activation, no fire -	108	0.63%	\$0	0.00%
746 Carbon monoxide detector activation, no CO	2	0.01%	\$0	0.00%
	<b>658</b>	<b>3.87%</b>	<b>\$0</b>	<b>0.00%</b>
<b>8 Severe Weather &amp; Natural Disaster</b>				
800 Severe weather or natural disaster, Other	8	0.04%	\$0	0.00%
812 Flood assessment	12	0.07%	\$0	0.00%
813 Wind storm, tornado/hurricane assessment	1	0.00%	\$0	0.00%
814 Lightning strike (no fire)	8	0.04%	\$0	0.00%
	<b>29</b>	<b>0.17%</b>	<b>\$0</b>	<b>0.00%</b>
<b>9 Special Incident Type</b>				
900 Special type of incident, Other	11	0.06%	\$10,000	0.11%
911 Citizen complaint	6	0.03%	\$0	0.00%
	<b>17</b>	<b>0.10%</b>	<b>\$10,000</b>	<b>0.11%</b>

**Total Incident Count: 16985**

**Total Est Loss:**

**\$9,008,209**

**Volusia County Fire Services**

**Incidents by District (Summary)**

**Alarm Date Between {01/01/2009} And {12/31/2009}**

<b>District</b>		<b>Count</b>	<b>Pct of Incidents</b>	<b>Est Losses</b>	<b>Pct of Losses</b>
00	Other (Out of County)	30	0.17 %	\$2	0.00 %
DB	Daytona Beach	458	2.69 %	\$137,430	1.53 %
DE	Debary	10	0.05 %	\$105,000	1.17 %
DL	Deland	617	3.63 %	\$242,600	2.69 %
DT	Deltona	249	1.46 %	\$200,020	2.22 %
EW	Edgewater	23	0.13 %	\$40,000	0.44 %
HH	Holly Hill	716	4.21 %	\$55,002	0.61 %
NS	New Smyrna	523	3.07 %	\$500,202	5.55 %
OB	Ormond Beach	906	5.33 %	\$163,102	1.81 %
OC	Orange City	327	1.92 %	\$250,121	2.78 %
PO	Port Orange	236	1.38 %	\$84,001	0.93 %
SD	South Daytona	2	0.01 %	\$0	0.00 %
VC	Volusia County	*,***	75.87 %	\$7,230,729	80.27 %
<b>Total Incident Count: 16985</b>		<b>Total Est Losses:</b>		<b>\$9,008,209</b>	

Volusia County Fire Services

Incident Type Summary By District

Alarm Date Between {01/01/2009} And {12/31/2009}

District	False	Fire	Good	Hazard Overpressu	Rescue	Service	Special	Weather	Total
00	1	5	17	0	7	0	0	0	30
DB	17	20	117	57	196	28	3	0	458
DE	2	2	1	0	4	1	0	0	10
DL	70	26	222	21	256	19	1	0	617
DT	2	16	106	4	110	11	0	0	249
EW	0	2	16	0	5	0	0	0	23
HH	6	17	103	7	538	45	0	0	716
NS	34	25	82	18	336	27	0	0	523
OB	32	23	213	21	561	54	1	0	906
OC	4	7	59	7	245	4	1	0	327
PO	6	7	76	3	133	11	0	0	236
SD	0	0	2	0	0	0	0	0	2
VC	484	748	2015	635	8229	748	11	0	12888
	658	898	3029	773	10620	948	17	0	16985

# ALARM TIME ANALYSIS CALENDAR YEAR 2009

Station	ALARM HOUR																							
	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
11	68	60	63	49	42	44	43	75	86	105	103	124	114	118	113	114	115	147	106	120	112	99	85	94
12	15	10	16	14	14	18	19	38	36	30	41	33	34	39	43	28	36	41	48	41	30	33	36	32
13	30	29	19	24	15	13	21	40	31	48	49	44	44	62	46	39	46	47	56	50	42	29	30	27
14	25	34	30	21	26	24	28	49	64	43	71	69	67	68	77	59	64	56	56	59	70	45	40	34
15	16	22	13	12	16	23	25	23	35	37	45	50	39	47	51	55	51	59	48	35	48	40	37	25
17	1	1	0	1	1	4	5	13	15	11	29	17	15	19	10	12	10	12	14	11	9	4	2	1
18	5	2	1	3	4	4	4	0	8	3	5	8	9	10	9	11	3	13	4	10	5	4	6	4
21	11	6	13	10	6	9	11	15	17	25	35	21	14	31	15	25	20	19	25	31	18	13	17	13
22	19	21	15	10	8	10	17	13	33	34	32	34	26	34	52	41	31	37	35	35	36	28	23	15
23	34	38	28	22	15	21	35	41	49	47	58	66	74	90	87	83	89	67	75	72	67	48	42	46
31	22	15	18	9	8	19	26	17	51	47	44	56	61	42	53	61	51	47	35	38	39	31	23	29
32	29	22	15	12	13	14	14	22	30	42	54	37	51	58	35	53	56	55	57	46	51	40	35	40
33	37	39	28	34	24	25	38	37	59	59	56	55	58	72	66	55	76	69	59	75	50	59	46	39
34	9	8	5	10	10	4	10	15	24	14	27	35	30	27	34	26	21	31	29	25	20	25	18	12
35	30	11	12	16	9	15	23	31	30	43	41	47	42	39	47	31	44	40	39	42	34	31	29	31
36	17	18	14	15	9	11	9	17	17	33	20	28	32	24	32	37	40	27	32	21	22	25	19	15
37	1	0	0	1	1	0	1	3	1	0	1	3	1	1	3	3	2	2	2	4	3	2	0	4
41	6	12	11	11	14	12	19	12	17	26	37	28	38	30	27	29	32	33	29	38	38	20	20	15
42	22	11	19	14	10	20	20	18	32	33	45	41	41	48	38	41	44	42	35	34	46	42	19	19
43	7	4	2	1	3	0	3	2	8	11	4	9	5	10	7	4	10	6	7	5	9	11	5	6
44	17	6	10	5	4	9	15	14	10	35	25	29	19	32	34	33	32	33	19	24	31	20	8	12
45	19	8	9	12	12	10	12	19	21	21	34	34	41	32	44	34	35	44	40	30	25	26	32	26
46	32	25	23	30	30	25	20	48	43	45	42	80	45	58	43	53	74	46	59	52	51	63	54	41
Air	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
FP	3	1	1	3	3	0	0	1	3	1	1	3	2	5	2	6	5	2	1	5	2	2	5	3
FWT	1	0	0	0	0	0	0	1	12	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0
Outside	2	0	0	0	0	0	0	0	0	2	0	1	3	1	2	5	2	0	4	0	1	0	1	0
<b>Totals</b>	<b>478</b>	<b>403</b>	<b>365</b>	<b>339</b>	<b>297</b>	<b>334</b>	<b>418</b>	<b>564</b>	<b>732</b>	<b>796</b>	<b>900</b>	<b>952</b>	<b>906</b>	<b>997</b>	<b>970</b>	<b>938</b>	<b>989</b>	<b>976</b>	<b>914</b>	<b>903</b>	<b>859</b>	<b>740</b>	<b>632</b>	<b>583</b>

Volusia County Fire Services

VC Avg Response Time by Station (Disp to Arrival)

Alarm Date Between {01/01/2009} And {12/31/2009}

11 Halifax 11

Overall Average Response Time by Station (Dispatch to Arrival) 00:05:32

---

12 Spruce Creek

Overall Average Response Time by Station (Dispatch to Arrival) 00:07:33

---

13 Halifax 13

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:46

---

14 North Peninsula

Overall Average Response Time by Station (Dispatch to Arrival) 00:05:56

---

15 Tiger Bay

Overall Average Response Time by Station (Dispatch to Arrival) 00:07:31

---

17 DBIA

Overall Average Response Time by Station (Dispatch to Arrival) 00:01:44

---

18 Rima Ridge

Overall Average Response Time by Station (Dispatch to Arrival) 00:08:45

---

21 South Beach

Overall Average Response Time by Station (Dispatch to Arrival) 00:05:35

---

22 Oak Hill

Overall Average Response Time by Station (Dispatch to Arrival) 00:08:07

---

23 Turnbull

Overall Average Response Time by Station (Dispatch to Arrival) 00:05:53

---

31 Spring Lakes 31

Overall Average Response Time by Station (Dispatch to Arrival) 00:05:53

---

32 Spring Lakes 32

Overall Average Response Time by Station (Dispatch to Arrival) 00:07:19

---

33 Debary

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:17

---

34 Indian Mound

Overall Average Response Time by Station (Dispatch to Arrival) 00:07:44

---

35 Lake Helen

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:46

---

36 Osteen

Overall Average Response Time by Station (Dispatch to Arrival) 00:08:18

---

37 Lake Harney

Overall Average Response Time by Station (Dispatch to Arrival) 00:17:10

---

41 Deleon Springs

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:60

---

Volusia County Fire Services

VC Avg Response Time by Station (Disp to Arrival)

Alarm Date Between {01/01/2009} And {12/31/2009}

**42 Kepler Ridge**

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:50

---

**43 Seville**

Overall Average Response Time by Station (Dispatch to Arrival) 00:07:32

---

**44 Pierson**

Overall Average Response Time by Station (Dispatch to Arrival) 00:08:43

---

**45 St John's**

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:50

---

**46 Glenwood**

Overall Average Response Time by Station (Dispatch to Arrival) 00:06:48

---

**AIR Air Ambulance**

Overall Average Response Time by Station (Dispatch to Arrival) 00:09:00

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**FPE Fire Police East Side**

Overall Average Response Time by Station (Dispatch to Arrival) 00:14:53

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**FPW Fire Police West Side**

Overall Average Response Time by Station (Dispatch to Arrival) 00:30:16

---

**FWT Fire Walker Team**

Overall Average Response Time by Station (Dispatch to Arrival) 00:44:24

---

**OA Outside Agency**

Overall Average Response Time by Station (Dispatch to Arrival) 00:03:21

---

Total Incident Count: 15710

Overall Average Response Time: 00:06:43

Volusia County Fire Services

VC Avg Call Time by Station (Disp to In-Service)

Alarm Date Between {01/01/2009} And {12/31/2009}

11 Halifax 11

Overall Average Call Time by Station (Dispatch to In-Service) 00:17:56

---

12 Spruce Creek

Overall Average Call Time by Station (Dispatch to In-Service) 00:31:31

---

13 Halifax 13

Overall Average Call Time by Station (Dispatch to In-Service) 00:25:38

---

14 North Peninsula

Overall Average Call Time by Station (Dispatch to In-Service) 00:22:57

---

15 Tiger Bay

Overall Average Call Time by Station (Dispatch to In-Service) 00:32:53

---

17 DBIA

Overall Average Call Time by Station (Dispatch to In-Service) 00:21:14

---

18 Rima Ridge

Overall Average Call Time by Station (Dispatch to In-Service) 00:36:09

---

21 South Beach

Overall Average Call Time by Station (Dispatch to In-Service) 00:23:47

---

22 Oak Hill

Overall Average Call Time by Station (Dispatch to In-Service) 00:44:52

---

23 Turnbull

Overall Average Call Time by Station (Dispatch to In-Service) 00:21:57

---

31 Spring Lakes 31

Overall Average Call Time by Station (Dispatch to In-Service) 00:19:58

---

32 Spring Lakes 32

Overall Average Call Time by Station (Dispatch to In-Service) 00:22:28

---

33 Debary

Overall Average Call Time by Station (Dispatch to In-Service) 00:23:05

---

34 Indian Mound

Overall Average Call Time by Station (Dispatch to In-Service) 00:28:47

---

35 Lake Helen

Overall Average Call Time by Station (Dispatch to In-Service) 00:33:51

---

36 Osteen

Overall Average Call Time by Station (Dispatch to In-Service) 00:50:37

---

37 Lake Harney

Overall Average Call Time by Station (Dispatch to In-Service) 02:26:08

---

41 Deleon Springs

Overall Average Call Time by Station (Dispatch to In-Service) 00:31:18

---

Volusia County Fire Services

VC Avg Call Time by Station (Disp to In-Service)

Alarm Date Between {01/01/2009} And {12/31/2009}

**42 Kepler Ridge**

Overall Average Call Time by Station (Dispatch to In-Service) 00:31:00

---

**43 Seville**

Overall Average Call Time by Station (Dispatch to In-Service) 00:45:20

---

**44 Pierson**

Overall Average Call Time by Station (Dispatch to In-Service) 00:37:15

---

**45 St John's**

Overall Average Call Time by Station (Dispatch to In-Service) 00:25:47

---

**46 Glenwood**

Overall Average Call Time by Station (Dispatch to In-Service) 00:22:36

---

**AIR Air Ambulance**

Overall Average Call Time by Station (Dispatch to In-Service) 00:32:00

---

**FPE Fire Police East Side**

Overall Average Call Time by Station (Dispatch to In-Service) 01:10:32

---

**FPW Fire Police West Side**

Overall Average Call Time by Station (Dispatch to In-Service) 01:54:38

---

**FWT Fire Walker Team**

Overall Average Call Time by Station (Dispatch to In-Service) 11:42:29

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**OA Outside Agency**

Overall Average Call Time by Station (Dispatch to In-Service) 00:15:02

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Total Incident Count: 15710

Overall Average Response Time: 00:28:01

# 2008-2009 ANNUAL TREND ANALYSIS

## VCFS & CONTRACT AREAS

>>> JAN ~ DEC <<< Station	2008 Fires	2008 Rescues	2008 TOTALS	2009 Fires	2009 Rescues	2009 TOTALS	Percent Difference
Halifax (11)	534	1,769	2,303	554	1,645	2,199	-4.52%
Halifax (12)	279	651	930	222	503	725	-22.04%
Halifax (13)	322	642	964	254	627	881	-8.61%
North Peninsula (14)	177	944	1,121	162	1,017	1,179	5.17%
Tiger Bay (15)	148	695	843	153	699	852	1.07%
DBI Airport (17)	209	61	270	166	51	217	-19.63%
Rima Ridge (18)	56	87	143	61	74	135	-5.59%
<b>QUAD 1 TOTALS</b>	<b>1,725</b>	<b>4,849</b>	<b>6,574</b>	<b>1,572</b>	<b>4,616</b>	<b>6,188</b>	<b>-5.87%</b>
South Beach (21)	161	233	394	191	229	420	6.60%
Oak Hill (22)	183	426	609	199	440	639	4.93%
Turnbull (23)	308	956	1,264	300	994	1,294	2.37%
<b>QUAD 2 TOTALS</b>	<b>652</b>	<b>1,615</b>	<b>2,267</b>	<b>690</b>	<b>1,663</b>	<b>2,353</b>	<b>3.79%</b>
Spring Lakes (31)	178	741	919	167	675	842	-8.38%
Spring Lakes (32)	356	702	1,058	325	556	881	-16.73%
DeBary (33)	358	1,095	1,453	296	919	1,215	-16.38%
Indian Mound (34)	121	318	439	109	360	469	6.83%
Lake Helen (35)	206	598	804	194	563	757	-5.85%
Osteen (36)	159	437	596	165	369	534	-10.40%
Lake Harney (37)	13	21	34	23	16	39	14.71%
<b>QUAD 3 TOTALS</b>	<b>1,391</b>	<b>3,912</b>	<b>5,303</b>	<b>1,279</b>	<b>3,458</b>	<b>4,737</b>	<b>-10.67%</b>
DeLeon Springs (41)	163	372	535	166	388	554	3.55%
Kepler Ridge (42)	315	463	778	282	452	734	-5.66%
Seville (43)	45	105	150	46	93	139	-7.33%
Pierson (44)	165	360	525	134	342	476	-9.33%
St. Johns (45)	180	520	700	170	450	620	-11.43%
Glenwood (46)	330	854	1,184	239	843	1,082	-8.61%
<b>QUAD 4 TOTALS</b>	<b>1,198</b>	<b>2,674</b>	<b>3,872</b>	<b>1,037</b>	<b>2,568</b>	<b>3,605</b>	<b>-6.90%</b>
Admin	4	1	5				
Fire Police	63	3	66	57	3	60	-9.09%
Fire Walker Team				17	0	17	
Outside Agency	4	2	6	11	13	24	300.00%
<b>Non Station Specific</b>	<b>71</b>	<b>6</b>	<b>77</b>	<b>85</b>	<b>17</b>	<b>102</b>	<b>32.47%</b>
<b>COUNTY TOTALS</b>	<b>4,966</b>	<b>13,050</b>	<b>18,016</b>	<b>4,663</b>	<b>12,322</b>	<b>16,985</b>	<b>-5.72%</b>
Daytona Beach Shores	31	113	144	24	136	160	11.11%
Flagler Cty - Station 16	81	170	251	53	248	301	19.92%
Port Orange	29	95	124	16	80	96	-22.58%
South Daytona	17	171	188	23	164	187	-0.53%
<b>CONTRACT TOTALS</b>	<b>158</b>	<b>549</b>	<b>707</b>	<b>116</b>	<b>628</b>	<b>744</b>	<b>5.23%</b>
<b>COMBINED TOTALS</b>	<b>5,124</b>	<b>13,599</b>	<b>18,723</b>	<b>4,779</b>	<b>12,950</b>	<b>17,729</b>	<b>-5.309%</b>